A Message to all DPA Staff

From

Systems Operations

and

the Policy and Program Development Team

Direct Deposit Reminder Edit on ADDR Screen

When a payee is removed or changed on the Address (ADDR) screen, the caseworker must make sure that direct deposit records for the old payee are removed. If they're not, benefits will continue to be deposited into the old payee's account. To help prevent this, a new edit has been attached to the ADDR screen in EIS for Temporary Assistance, Adult Public Assistance or Interim Assistance cases set up for direct deposit on the EBT Direct Deposit (EBDD) screen.

If a change is made to the *AFDC/APA PAYEE:* field on the ADDR screen, the edit *DIRECT DEPOSIT EXISTS - CHECK EBDD FOR ACCURACY* will appear.

This same reminder edit appears on the Register Application screen (REAP) when a new application is registered on a case that was previously set up for direct deposit. Similarly, the edit appears on the payment screens TAPD and APAS when you access them to authorize the first month's benefit for a new application.

For any system-related questions, please contact the DPA EIS Helpdesk at EISHELP@health.state.ak.us <mailto:EISHELP@health.state.ak.us>. For policy questions, please contact Policy and Program Development at DPAPOLICY@health.state.ak.us <mailto:DPAPOLICY@health.state.ak.us>